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ANZ NZ offers support to customers across Tairāwhiti/Gisborne, Coromandel, Bay of Plenty and Northland as communities assess storm damage

As the extreme weather clears and people begin to assess the damage, ANZ New Zealand (ANZ NZ) is encouraging business owners and farmers across Tairāwhiti/Gisborne, Coromandel, Bay of Plenty and Northland to get in touch if they need support.

“We’re deeply saddened by the tragic events in some communities, and our thoughts are with the whānau, neighbours and first responders affected,” said ANZ NZ Managing Director, Business & Agri, Lorraine Mapu.

“As people get back to their properties and businesses, we want them to know the bank is here to help. Our teams are on the ground talking with customers and working alongside local support networks to understand what is needed.

“For many farming customers, animal welfare and access to power, water and feed will be top of mind. For business owners it may be staffing, damaged assets, or disrupted cashflow. Whatever the situation, we’ll work with customers as recovery plans take shape.”

ANZ is making targeted assistance available for eligible business and farming customers, subject to approval. This may include:

- Temporary overdraft facilities to help manage cashflow.
- The option to defer loan repayments or move to interest-only for a period.
- Access for eligible agri and business customers to ANZ NZ’s low-interest Business Regrowth Loan to replace assets and rebuild for the future¹.

Business and Agri customers should contact their Relationship Manager or call the Business Service Centre on 0800 269 249 to discuss their situation and funding requirements.

Home loan customers should call 0800 269 296 and we can discuss options that may help.

ANZ also encourages farmers and business owners to speak with their professional advisers and industry specialists to determine the best path forward for their circumstances.

“We know significant weather events can have a lasting impact on people and regional economies,” Ms Mapu said.

“Our commitment is to support customers through the recovery in the weeks and months ahead.”

ANZ Business Regrowth Loan:

Available: From 22 January 2026

Special fixed interest rate: 3.49% for up to 3 years

Rates are subject to change and will be reviewed at the time of a new event being added

Maximum loan: \$300,000

Eligible customers: Existing ANZ business and agri customers adversely affected by eligible climate-related events (cyclones, flooding, droughts etc)

You can find more information [on our website](#), including eligibility criteria, terms and fees.

¹ Lending criteria, fees and terms apply

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