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ANZ named leading institutional bank in Australia

ANZ today announced it has been recognised as the number one bank for corporate and institutional customer relationships in Australia for the sixteenth time since 2005.

The Coalition Greenwich Voice of Client 2025 Australia Large Corporate & Institutional Relationship Banking Study ranked ANZ first in its Relationship Strength Index, a key industry measure based on feedback from senior financial decision makers in large companies across the country.

ANZ was also ranked number one for Transaction Banking relationships in the Coalition Greenwich Voice of Client 2025 Australia Transaction Banking Study.

ANZ Group Executive, Institutional, Mark Whelan said: “Trust and innovation have never mattered more, given the rapid pace of industry change and emerging payment trends and technologies. Our early and ongoing investment in our people, platforms and products is helping our customers stay ahead of the curve.

“Our team is committed to bringing customers the best advice, reliable execution, and cutting-edge innovations so I am proud of these achievements and grateful for the sustained effort and focus that has resulted in customers highly valuing the advice, products and relationships we deliver to them. I want to thank customers for making ANZ number one. However, we recognise that the job is never done,” he said.

ANZ was also named Most Trusted Advisor for the third consecutive year, and first for relationship manager capability. In the Transaction Banking category, the bank was recognised as the leader in product development and innovation for the third year running.

ANZ recorded the highest net promoter score of any Australian bank ever measured in the study, leading the category for a third straight year.

The bank also received recognition for its host-to-host and trade platforms, as well as for its industry analysis.

The Crisil Coalition Greenwich studies are widely respected benchmarks of institutional banking performance in Australia, based on interviews with more than 670 senior executives responsible for their organisations’ banking relationships.

The latest accolades follow ANZ’s recognition earlier this year as the best bank for corporate banking in Asia by Crisil Coalition Greenwich, an award ANZ has received every year since 2017.

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